

COURSE NAME: NATIONAL CERTIFICATE III IN TOUR GUIDING

INTRODUCTION: The holders of this qualification are expected to work as Tour Guide

CODE: TOU06SQ1L312

MNQF: Level 3

DURATION: 4 Months

COURSE FEE: 9,500/- MRF

Registration Fee: 500 MRF

Assessment Fee: 1,000/- MRF

MODE: Face to Face

ENTRY CRITERIA: Successful Completion of Higher Secondary Education

INTAKE: January / July

MODULES:

- Observe personal and work place hygiene practices
- Practice health, safety and security Practices
- Provide effective customer care
- Practice effective workplace communication
- Perform computer operations
- Develop and update tourism industry knowledge
- Provide first aid
- Offer arrival and departure assistance
- Coordinate and operate a tour
- Develop and maintain the general knowledge required by guides
- Lead tour groups
- Prepare and present tour commentaries or activities
- Work as a guide