

**COURSE NAME: NATIONAL CERTIFICATE III IN FOOD AND BEVERAGE SERVICES**

**INTRODUCTION:** This qualification describes the performance outcomes, skills and knowledge required to work as waiters and service personnel at restaurants of resorts, guest houses and similar enterprises offering food services across Maldives. The holders of this qualification are expected to work as a Food and Beverage Service Personnel working under the supervision of Food Services Manager.

**CODE:** TOUS06Q01L3V2/20

**MNQF:** Level 3

**DURATION:** 4 Months

**COURSE FEE:** 9,500/- MRF

Registration Fee: 500 MRF

Assessment Fee: 1,000/- MRF

**MODE:** Face to Face

**ENTRY CRITERIA:** Successful Completion of Higher Secondary Education

**INTAKE:** January / July

**MODULES:**

- Develop tourism industry knowledge
- Apply work ethics and professionalism
- Follow health, safety and security procedures
- Practice effective workplace communication
- Provide effective customer care
- Perform basic computer operations
- Provide first aid
- Respond to fire
- Participate in safe food handling practices
- Apply knowledge of nutrition to food preparation
- Apply knowledge of cutlery, crockery and glassware
- Set and lay-up tables for service
- Prepare, carry, serve and clear food and simple beverages
- Take food orders
- Prepare and serve simple beverages
- Serve food and beverage
- Collect Payments